

warranty-extension@elancity.co.uk [Whitelist](#) [Blacklist](#) [Contact](#)

18 October 2024 15:33

To: clerk@chadlingtonparishcouncil.gov.uk

177.42KB

Bcc: warranty-extension@elancity.co.uk

ELANCITY-UK - Warranty Extension UK717 CHADLINGTON PARISH COUNCIL



Contrat : CHADLINGTON PARISH COUNCIL_UK717.pdf

109.37KB Options...

Dear Sir/Madam,

You have purchased one or more Elancity products in **2022** that were covered by a 2 years warranty and we hope that you are fully satisfied with them. Your warranty expires on 13/12/2024.

Should this not be the correct email address, kindly let us know the correct one so we can forward the contract to the appropriate recipient.

This extended warranty contract will allow you to ensure that your equipment is properly serviced at a lower cost in the event of a breakdown.

Our extended warranty contract allows you to extend your initial warranty under the same conditions.

For your information, if your equipment is not under contract: the diagnostic estimate is £196 without taxes.

The warranty extension contract allows you to optimize your expenses and plan your budget.

For an EVOLIS radar, the price is £199 without taxes per year and per radar. (Without sim card subscription in case of connected radar)

To ensure full continuity of services, please return the enclosed contract by e-mail, signed and stamped, as soon as possible.

This contract will cover the following services for an unlimited period of 3 years:

REPAIRS

- Collection and return of the product(s) for return to our workshops.
- Evaluations and diagnostics.
- **REPAIRS - all parts and labour.**
- Priority treatment of your device(s) upon return.

SUPPORT

- Phone technical assistance for the use of your EVOLIS radar.
- Help to install and use the software.
- Help with configuration and software update if necessary.

TRAINING

- Training in the use of the radar (daily management).
- Training in the use of the software.
- EVOCOM/EVOMOBIL/EVOGRAPH “statistical” training if necessary (also for new employees).

Please let me know if you have any questions.

Regards,



Pedro

Service offer manager

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