

## DOCUMENTS FOR APPROVAL AT MAY COUNCIL MEETING – NOTES

May 2023

<b>Document</b>	<b>Revision</b>	<b>Notes</b>
Standing Orders	Rev B – Draft	Changes ref NALC model Standing Orders Changes to 18 c, 18 f, 18 g
Financial Regulations	Rev B – Draft	Changes to reflect changes in Standing Orders Changes to 11 c
Complaints Procedure	Rev A	No change
Compliments and Complaints Form	Rev A	No change
Habitual or vexatious complaints policy	Rev A	No change