Website providers for council websites

08 May 2022

OVERVIEW

The following providers are specialists in the Parish Council website sector, provide compliant websites, and understand the requirement to use the website to publish a large quantity of council documents.

Parish councils have to meet the accessibility guidelines as set in the Public Sector Bodies Accessibility Regulations (WCAG 2.1AA compliant), and Chadlington Parish Council (due to its size) is subject to the Transparency Code for Smaller Authorities.

Councils are able to choose any domain they feel appropriate. The Joint Panel on Accountability and Governance (JPAG) which is responsible for issuing proper practices about the governance and accounts of smaller authorities states the following (Practitioners' Guide March 2022),

"5.204 All authorities except Parish Meetings must now have an official website. To comply with GDPR, councils should provide official email accounts for their councillors as well as for their Clerk and other officers.

5.205   When choosing a domain name for the council's website and emals, many local council websites are appropriately making use of the office gov.uk domain (for example, outparishcouncil.gov.uk), with email addresses linked to that domain.

5.206   Using a gov.uk domain for your council website and email accounts demonstrates the councils' official local government status. Members of the public are increasingly cyber security aware so a gov.uk domain can also help to build trust, credibility and visibly demonstrates authenticity. Many people will now reasonably expect a local council to have a gov.uk domain name.

5.207   For the purposes of user management, councils should ensure that the Proper Officer can add and remove member and staff email accounts. Commercial 'dashboard' email and web systems offer centralized searching of all data contained within the system for the effective compliance with GDPR Subject Access Requests and Freedom of Information Requests."

AUBERGINE

www.aubergine262.com/wcag-compliant-websites-for-public-bodies

One off set up charge	£800 (£700 for SLCC members)
Annual hosting and support	£199
Transfer of existing website content to new site	£25/hour
In-person training (half day session)	£199

EMAIL
Set up   £200
Per mailbox   £10 per year

DOMAIN
.gov.uk - £100 per year
Others - £30 –per year
2 year fixed price guarantee

PARISH COUNCIL WEBSITES

www.parishcouncilwebsites.co.uk

One off set up charge including training   £749

Annual hosting and support   £228

EMAIL
Mailboxes   Cost covered in hosting fee (10 GB storage/account)

DOMAIN
.gov.uk - £120 for first two years, £88 for biennial renewal after that

VISION ICT

www.visionict.com

One off set up charge including training   £650

Annual hosting and support   £175

EMAIL
Mailboxes   £18/mailbox/year

DOMAIN
.gov.uk - £135 registration, £65 biennial renewal

EYELID PRODUCTIONS (WITH CLOUDNEXT)

www.eyelidproductions.co.uk

One off set up charge including training   £750

Annual support   £100

Annual hosting   £99.99

EMAIL
Mailboxes – included in hosting charge

DOMAIN
.gov.uk   £110.00 (biennial charge)

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NB – prices are net